QUALITY POLICY

network›

Network International (NI) is committed to help businesses and economies prosper by simplifying commerce and payments with the ambition to be the largest, fastest growing and most innovative payments company in the Middle East and Africa.

A principal member of both Visa and Mastercard, NI operates under an effective quality management system by:

Gaining competitive advantage through timely delivery and error-free products & services to move fast, together

Meeting and exceeding customer satisfaction by driving the customer experience journey at the heart of everything we do

Promoting a culture of quality through employee engagement, empowerment and teamwork to build better everyday and always do the right thing

Continually improving by implementing innovative ideas, aiming for scale and market leadership

Being the preferred employer through fostering a motivational environment which rewards superior performance and own every decision

Being open and honest, with positive intent, and constructively contributing to society

Promoting the use of a process approach and risk-based thinking, and celebrating wins, sunshining failures

Compliance with legal and regulatory requirements

Approved by:

Bruno Lopes
Group Head of Technology Strategy and Business Transformation

Classification - Public

03rd Sep. 2024